Purpose

Assist patients and caregivers with identifying local specialty providers, services, and resources to support with the interdisciplinary care of frail, medically complex, and chronically ill homebound patients.

Overview

The popular proverb states, “It takes a village to raise a child”, which means that an entire community must interact and provide support for them to experience and grow in a safe and healthy environment. The same can be said about caring for frail patients with multiple chronic conditions. Although the primary care provider treating the patient in the home addresses many of the patient’s medical needs, additional specialty providers, services and resources may be necessary to fill in potential gaps and provide optimal care for patients.

Consider developing a referral list of resources for the patient and recommend it is maintained to assist in coordination of services from an interdisciplinary care team approach. When possible, provide 2-3 referrals under each category.

Specialty Providers include:
- Audiologist
- Occupational Therapist
- Ophthalmologist
- Optometrist
- Pharmacist
- Physical Therapist
- Podiatrist
- Speech Therapist
- Dentist
- Behavior Health Specialist

Community Resources & Services:
- Food Assistance / Meal Delivery
- Home Maintenance / Handyman
- Home Health Agency
- Housing / Electricity Assistance
- Adult Day Care
- Transportation
- Spiritual Care
HCCI has developed a number of free resources to help home-based primary care (HBPC) providers and practice staff through our HCCIntelligence™ Resource Center at https://www.hccinstitute.org.

**Hotline**
Call 630.283.9222 or email Help@HCCInstitute.org 9:00 am–5:00 pm (CST) Monday through Friday

**Webinars**
Every third Wednesday of the month, HCCI hosts a webinar on topics relevant to HBPC.

**Virtual Office Hours**
Immediately following the monthly webinar, HCCI hosts Virtual Office Hours where experts address questions on any HBPC topic.

**Tools & Tip Sheets**
Downloadable tools, tip sheets, sample forms and how-to guides on a variety of HBPC topics.

HCCIntelligence™ is for educational and informational purposes only and should not be relied upon as medical advice.