

HCCI  
HOME CENTERED CARE  
INSTITUTE

FREE Hospice & Palliative  
Care Learning Event

Wednesday, December 6  
4:00 pm – 6:00 pm Central

## Network with Your Illinois Hospice and Palliative Care Colleagues Once Again!

Join your Illinois colleagues in hospice and palliative care, and others involved in caring for people with serious illness, on **Wednesday, December 6, 2023, from 4 to 6pm Central**, for a free learning event, entitled *Optimizing Efficiency in House Call Operations*. The session, held at 1900 E. Golf Rd, 4th Floor, Schaumburg, IL, is the third in a series of four free events, part of the *Crossroads of Care* series sponsored by the **Home Centered Care Institute (HCCI)**.

With value-based care increasing, home-based primary and palliative care is also on the rise.

During the session, participants will:

- Learn about the front- and back-office functions of a house call program and the professionals who perform them
- Identify people, processes, and technologies that can improve your operational workflow and safety
- Receive educational resources to share with your team
- Network with your colleagues, and share best practices and lessons learned

A light dinner and beverages will also be served.

If you are outside Illinois and are interested in bringing a similar project to your community, contact HCCI at [info@hccinstitute.org](mailto:info@hccinstitute.org) or **630-283-9200**.



### Pre-Register Today

Participants will receive a free HCCIntelligence™ resource, *Home Based Medical Care Practice Intake Guide* (\$15 value).

[bit.ly/crossroads-of-care-session-3](https://bit.ly/crossroads-of-care-session-3)



To learn more about *Crossroads of Care* and view recordings of previous sessions, visit [bit.ly/crossroads-of-care-series](https://bit.ly/crossroads-of-care-series)



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